

# **Goliath Intelligent Agent Installation**

## Instructions via Command Prompt for Windows 2003 and older

This document will guide you through the process of installing the Goliath Intelligent Agent onto a Windows 2003 or older machine using Command Prompt.

### I. Agent Installation Instructions:

- 1. Sign into the machine where you would like to install the agent.
- 2. Open Windows File Explorer and Navigate to 'C:\Program Files'
- 3. Create a folder called 'MonitorIT'
- 4. Download the installation files and copy them into the **'MonitorIT'** folder for your appropriate operating system version
  - Windows 2003 installation files
  - Windows 2000 installation files
- 5. Open command prompt (use RunAsAdmin), and perform the following commands:

```
cd 'C:\Program Files\MonitorIT'
```

Then AgentService.exe -i arg1 arg2 "C:\Program
Files\MonitorIT\RpmAgent.exe"

Where **Arg1** is Goliath Server IP address/FQDN (see <u>Appendix A</u> for instructions on how to obtain this) and **Arg2** is the agent port which allows communication to Goliath (see <u>Appendix B</u> for instructions on how to obtain this)

```
For example, AgentService.exe -i 192.168.1.100 82 "C:\Program
Files\MonitorIT\RpmAgent.exe"
```

6. Start the Goliath Agent Service. From the command prompt:

AgentService.exe -s

There is no need to reboot the server. The GPM Agent will automatically attempt connection to the GPM Server after about a 30 second delay.

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### II. Appendix

### A. Pull the Goliath Intelligent Agent down from the Goliath Server

- 1. Start up and sign into the Gold Image
- 2. Open the web browser
- 3. Navigate to <u>http://nn.nn.nn.m:##/InstallAgent.exe</u> where nn.nn.nn is the IP Address or FQDN of the Goliath Server and ## is the web port for the Goliath Server. If you are unsure of the IP Address or FQDN of the Goliath Server, please see the instructions in <u>Appendix B</u> on how to obtain it. If you are unsure of the web port for the Goliath Server, please see the instructions in <u>Appendix B</u> on how to obtain it. If you are unsure of the web port for the Goliath Server, please see the instructions in <u>Appendix B</u> on how to obtain it.

### B. Determining the Goliath Server IP Address/FQDN

- 1. Sign into the Goliath Server
- Navigate to the install directory of Goliath Performance Monitor. The default location is C:\Program Files (x86)\MonitorIT
- 3. Open the Bin directory
- 4. Launch 'MonitorITCFU.exe' as administrator
- 5. Within the application, go to File and Open
- 6. Navigate to the Bin directory of the Goliath Performance Monitor install directory. The default location is C:\Program Files (x86)\MonitorIT\Bin
- 7. Select the file named **'default.btc'** to open
- 8. The Goliath Server IP address or FQDN is located in the 'Server IP Addr' field.

### C. Determining the Goliath Web Port

- 1. Sign into the Goliath Server
- Navigate to the install directory of Goliath Performance Monitor. The default location is C:\Program Files (x86)\MonitorIT
- 3. Open the Bin directory
- 4. Launch 'MonitorITCFU.exe' as administrator
- 5. Within the application, go to File and Open
- 6. Navigate to the Bin directory of the Goliath Performance Monitor install directory. The default location is C:\Program Files (x86)\MonitorIT\Bin
- 7. Select the file named 'default.btc' to open
- 8. The Goliath Agent port is located in the 'Web Port' field.