

Goliath Intelligent Agent Installation Instructions via Command Prompt

This document will guide you through the process of installing the Goliath Intelligent Agent onto a Windows 2008 R2 or newer machine using Command Prompt for

I. Agent Installation Instructions:

In order install the agent manually via command prompt you will need the 4 files in place on the server, please see Appendix D for directions on how to obtain these files.

- 1. Sign into the machine where you would like to install the agent.
- 2. Open Windows File Explorer and Navigate to 'C:\Program Files'
- 3. Create a folder called 'MonitorIT'
- 4. Gather the files specified in Appendix D and add them to the 'MonitorIT' folder
- 5. Open command prompt (use RunAsAdmin), and perform the following commands:

```
cd 'C:\Program Files\MonitorIT'
```

```
Then AgentService.exe -i arg1 arg2 "C:\Program Files\MonitorIT\RpmAgent.exe"
```

Where Arg1 is Goliath Server IP address/FQDN (see <u>Appendix A</u> for instructions on how to obtain this) and Arg2 is the agent port which allows communication to Goliath (see <u>Appendix B</u> for instructions on how to obtain this)

```
For example, AgentService.exe -i 192.168.1.100 82 "C:\Program
Files\MonitorIT\RpmAgent.exe"
```

6. Start the Goliath Agent Service. From the command prompt:

```
AgentService.exe -s
```

There is no need to reboot the server. The GPM Agent will automatically attempt connection to the GPM Server after about a 30 second delay.



II. Appendix

A. Pull the Goliath Intelligent Agent down from the Goliath Server

- 1. Start up and sign into the Gold Image
- 2. Open the web browser

B. Determining the Goliath Server IP Address/FQDN

- 1. Sign into the Goliath Server
- 2. Navigate to the install directory of Goliath Performance Monitor. The default location is C:\Program Files (x86)\MonitorIT
- 3. Open the Bin directory
- 4. Launch 'MonitorITCFU.exe' as administrator
- 5. Within the application, go to File and Open
- 6. Navigate to the Bin directory of the Goliath Performance Monitor install directory. The default location is C:\Program Files (x86)\MonitorIT\Bin
- 7. Select the file named 'default.btc' to open
- 8. The Goliath Server IP address or FQDN is located in the 'Server IP Addr' field.

C. Determining the Goliath Web Port

- 1. Sign into the Goliath Server
- Navigate to the install directory of Goliath Performance Monitor. The default location is C:\Program Files (x86)\MonitorIT
- 3. Open the Bin directory
- 4. Launch 'MonitorITCFU.exe' as administrator
- 5. Within the application, go to File and Open
- 6. Navigate to the Bin directory of the Goliath Performance Monitor install directory. The default location is C:\Program Files (x86)\MonitorIT\Bin
- 7. Select the file named 'default.btc' to open
- 8. The Goliath Agent port is located in the 'Web Port' field.



D. Gathering the Manual Agent Installation Files

- 1. Sign into the Goliath Server
- 2. Open Windows File Explore and navigate to the Goliath install directory
 - a. By default, this is C:\Program Files (x86)\MonitorIT
- 3. Open the **Agent** directory and then open the **Windows** directory
 - a. For example, \MonitorIT\Agent\Windows
- 4. Select and copy the following files to the desired machine:
 - a. AgentEvents.dll
 - b. AgentService.exe
 - c. MISNMP.dll
 - d. RpmAgent.exe