Proactive Performance Monitoring for Allscripts

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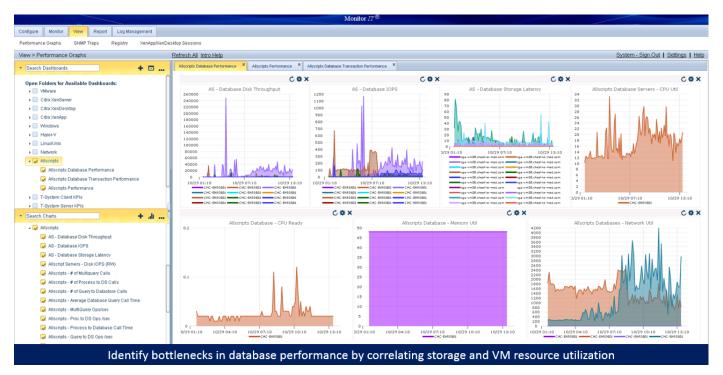




Proactive Performance Monitoring for Allscripts

The Goliath Performance Monitoring Module for Allscripts was built with input from hospitals who deployed Sunrise and Touchworks in their Citrix environment, and needed a proactive troubleshooting and remediation solution to fix end user experience issues before physicians and healthcare workers were effected.

Goliath Technologies' proactive Performance Monitoring Module for Allscripts is Healthcare IT's only software that correlates end user experience metrics, Allscripts, and Citrix performance data to give you a single view into the root cause of Allscripts performance issues.

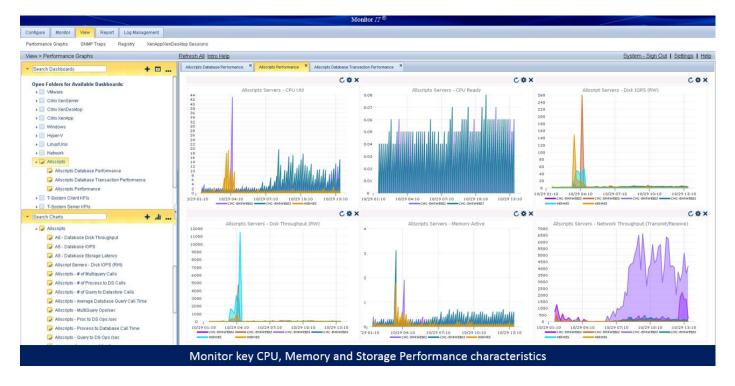


Allscripts Database Performance





Allscripts Server Performance



Allscripts Application Faults & Errors

	Allscripts - Health Report									
										Exact description of condition
Log	Туре	ServerName	EventID	Source	Category	UserName	Date	Time	Count	Description
Sys	Information	CMC-ANALYTICS	3	AeLookupSvc	ation gather	od	10/10/2014	8:38:32	3	The Application Experience Lookup service started succe
Sys	Information	CMC-CONNECTR	3	Recookupart			10/27/2014	11:44:05	1	The Application Experience Lookup service started succe
Sys	Information	CMC-ANALYTICS	26		l key applica	tion	10/10/2014	8:39:36	4	Application popup: Service Control Manager : At least or
Sys	Information	CMC-CONNECTR	26	Application Popup module	ès 🛛		10/27/2014	11:41:27	1	Application popup: Windows : Other people are logged
App	Information	CMC-ANALYTICS	1017	ASP.NET 2.0.50727.0	Setup		10/10/2014	8:32:53	4	Start registering ASP.NET (version 2.0.50727.0) (internal
Арр	Information	CMC-ANALYTICS	1023	ASP.NET 2.0.50727.0	Setup		10/10/2014	8:33:08	4	Restarting W3SVC
Арр	Information	CMC-ANALYTICS	1025	ASP.NET 2.0.50727.0	Setup		10/10/2014	8:33:09	4	Finish restarting W3SVC
Арр	Information	CMC-ANALYTICS	1019	ASP.NET 2.0.50727.0	Setup		10/10/2014	8:33:09	4	Finish registering ASP.NET (version 2.0.50727.0). Detaile
Sys	Information	CMC-ANALYTICS	12	b06bdrv			10/10/2014	8:38:07	6	\Device\NTPNP_PCI0041: Driver initialized successfully.
Sys	Information	CMC-ANALYTICS	18	b06bdrv			10/10/2014	8:38:11	6	\Device\NTPNP_PCI0041: Ndis device bound successfull
Sys	Information	CMC-CONNECTR	12	b06bdrv			10/27/2014	11:43:27	2	\Device\NTPNP_PCI0035: Driver initialized successfully.
Sys	Information	CMC-CONNECTR	18	b06bdrv Leverage r	eports to		10/27/2014	11:43:38	2	\Device\NTPNP_PCI0035: Ndis device bound successfull
Sys	Information	CMC-CONNECTR	9	Blfm quickly ch			10/27/2014	11:43:42	2	Successfully bind to adapter \DEVICE\{7AA7897D-678D-4
Sys	Information	CMC-CONNECTR	17		eck status		10/27/2014	11:43:43	3	Network adapter \DEVICE\{7AA7897D-678D-4DF6-8DEA-
Sys	Information	CMC-CONNECTR	18	Blfm of health			10/27/2014	11:43:43	1	Network adapter \DEVICE\{7AA7897D-678D-4DF6-8DEA-
App	Information	CMC-ANALYTICS	34	ccSvcHst		SYSTEM	10/10/2014	8:38:31	6	The 'ccSetMgr' service is starting.
App	Information	CMC-ANALYTICS	35	ccSvcHst		SYSTEM	10/10/2014	8:38:31	6	The 'ccSetMgr' service has started.
App	Information	CMC-CONNECTR	34	ccSvcHst		SYSTEM	10/27/2014	11:44:03	2	The 'ccSetMgr' service is starting.
App	Information	CMC-CONNECTR	35	ccSvcHst		SYSTEM	10/27/2014	11:44:03	2	The 'ccSetMgr' service has started.
Sys	Information	CMC-ANALYTICS	24581	Cissesrv			10/10/2014	8:35:59	1	The HP Smart Array SAS/SATA event notification service
Sys	Information	CMC-ANALYTICS	24578	Cissesrv			10/10/2014	8:38:32	3	The HP Smart Array SAS/SATA event notification service
App	Error	CMC-CONNECTR	122	ConnectRProcess			10/22/2014	6:03:56	21	Description cannot be found. Failed to Open Event Log in
App	Information	CMC-ANALYTICS	60	cpqvcagent	Service		10/10/2014	8:38:33	3	Started the Version Control Agent (normal startup).
App	Error	CMC-ANALYTICS	11	crypt32			10/20/2014	6:49:38	2	Failed extract of third-party root list from auto update ca
App	Information	CMC-ANALYTICS	7	crypt32			10/20/2014	6:49:38	1	Successful auto update retrieval of third-party root list s
Арр	Information	CMC-ANALYTICS	2	crypt32			10/20/2014	6:49:39	1	Successful auto update retrieval of third-party root list c

