Certification Agenda

Part I: Show Basic Installation and Configuration steps

A. How to Configure MonitorIT
   i. Preparing to deploy MonitorIT
      1. Prerequisites
      2. Quick review of Installation
      3. Security & Firewall Requirements
      4. How to define SQL path
   ii. Deploy Windows Agent
      1. Deploy to Domain
      2. Deploy by IP
      3. Pulling an Agent
   iii. Configure Virtual Environment
      1. VMware vSphere
      2. Citrix XenServer
   iv. Configure XenApp Integration
   v. Configure Network Device Monitoring
B. Monitoring Dashboards
   i. Dashboard
   ii. Alert Display
   iii. CPU Monitor
   iv. Memory Monitor
   v. Storage Monitor
C. Monitoring Rules
   i. Importing pre-configured rules
   ii. Setting Email notifications
D. Reporting with MonitorIT
   i. Schedule Reports
   ii. View Reports
E. Configuring Security

GOLIATH TECHNOLOGIES

Part II: Advanced Usage of Features & Functionality

1. Remote Monitoring with the Master Agent
   a. Deploy to remote sites
   b. Virtualization
   c. Network Devices/SYSLOG
2. Protocol & Website Monitoring
3. Log Management and Compliance Monitoring
4. Advanced Monitoring Rule Configuration
   a. Application Performance Monitoring
   b. Compliance & Auditing Monitoring Rules
   c. Server Performance Monitoring
   d. File and Custom Monitoring Rules
   e. Settings
      a. Notifications: Customizing delivery
      b. Notifications: Customizing Content
      c. Notifications: Email groups
      d. Ticketing Integration
   f. Remediation
   g. Managing Rules via Secondary Groups
5. Advanced Virtualization Monitoring
   i. Monitoring
      1. Customizing thresholds
      2. Customizing Alerting
   ii. Reporting
6. Advanced XenApp & XenDesktop Monitoring
   i. Monitoring
      1. Published apps
      2. Custom rules for XenApp dependencies
         a. Remote Desktop Services
         b. SQL
         c. Windows
      3. Web Interface monitoring
         a. Simulating logins
         b. Monitoring IIS
   ii. Reporting
      1. ICA performance
      2. XenApp Session Analysis
      3. XenDesktop DDC Performance
7. Multi-Tenancy