Goliath Performance Monitor & Application Availability Montior Update Instructions

This document will guide you through the process of updating Goliath Performance Monitor & Application Availability Monitor, which involves updating the Goliath server and then the deployed agents.

Update the Goliath Server:

1. Download the Goliath Update installer provided in the email to the Goliath Performance Monitor Server.

2. Close out of Goliath and any other open web browsers on the server.

3. Right click the Update file and select 'Run As Administrator'.

4. Navigate through the installer by clicking next, next, next and entering in any information along the way to install the update to the server.

5. Once install is complete, wait about a minute before launching Goliath; this is to allow enough time for Goliath to connect to SQL, open the database, and apply any further updates needed.

6. Once Goliath is launched, if the updated information is not shown, you may have to refresh the page a few times.

Update the Agent:

To update the Agent, you can push it out from the Goliath Server or install it directly on the Server/Gold Image itself. The instructions to do both of these are provided below:

Automated Update via the Goliath Console

1. Confirm that the update successfully installed and completed.

2. Open the Goliath console, select the 'Configure' tab and then the 'Inventory' sub-menu.

3. At the bottom of the Inventory screen, click the 'Mange Agents' button.

4. Select the Agents that are to be updated and click the 'Install/Update Agents' bottom at the bottom of the screen.

5. Depending on the number of Agents that are being installed, the process may take a few minutes to complete.

Manual Update via the Installer

Below are instructions for installing and/or updating the Intelligent Agent from a Windows 2008 R2 or newer. **Please note, there is no reboot required when installing or updating the agent**.

1. One the Goliath Server, Navigate to the Agent folder inside the install directory. The default location is **C:\Program Files (x86)\MonitorIT\Agent\Windows**

2. Copy the **'InstallAgent.exe'** file from the Goliath Server to the machine that needs to be

updated

3. Launch the Goliath Intelligent Agent setup installer (**InstallAgent.exe**) and click **'Next'**
4. Enter the IP Address or FQDN of the Goliath Server.
5. Enter the Goliath Agent Port used for communication and click **'Next'**.
6. Confirm the agent install directory, this should remain 'C:\Program Files\MonitorIT' unless there is no C drive.
7. Confirm the installation settings then click **'Next'** to start the installation.
8. After 1-2 minutes the installation will complete, click **'Finish'**.