

**END-USER EXPERIENCE MONITORING AND TROUBLESHOOTING**

**IMPROVE AVAILABILITY, PERFORMANCE, AND RELIABILITY OF CERNER MILLENNIUM**



Goliath Technologies is specifically designed for Healthcare IT teams that use Cerner to improve clinician satisfaction by proactively addressing issues around the availability, performance, and reliability of Cerner applications.

**USED BY LEADING HEALTH ORGANIZATIONS**



*"WE SELECTED GOLIATH TECHNOLOGIES BECAUSE THEIR END USER EXPERIENCE MONITORING AND MANAGEMENT SUPPORTS CERNER AND IDENTIFIES SYSTEMS DEGRADING BEFORE PHYSICIANS ARE IMPACTED. WE DO OVER 15,000 CERNER APPLICATION TEST LAUNCHES PER DAY. THIS EARLY WARNING SYSTEM COUPLED WITH ENHANCED PERFORMANCE DATA AND ANALYSIS PUTS US IN A BETTER POSITION TO COLLABORATE WITH CERNER TO RESOLVE ISSUES."*

**MIKE NELSON**  
SR. VP, STRATEGIC SERVICES, UNIVERSAL HEALTH SERVICES

*"GOLIATH TECHNOLOGIES' END USER EXPERIENCE MONITORING GIVES US COMPLETE VISIBILITY INTO THE END USER EXPERIENCE FROM THE TIME THEY LOGON TO CERNER THROUGH THEIR USE OF THE APPLICATION, IN REAL-TIME, SO WE STAY AHEAD OF PERFORMANCE ISSUES."*

**CHRIS TIMBERS**  
CIO, NORTHBAY HEALTHCARE

**INDUSTRY-ONLY SOLUTION FOR HEALTH ORGANIZATIONS USING CERNER**

OUR UNIQUE PARTNERSHIP WITH CERNER ENABLES YOU TO SEE THE COMPLETE END USER EXPERIENCE FROM THEIR PERSPECTIVE. THIS IS BECAUSE WE ARE THE ONLY SOLUTION THAT DEPLOYS OUR TECHNOLOGY IN THE CERNER HOSTED DATACENTER (RHO) AND ON THE ON-PREMISE ENVIRONMENT.

**CERNER RHO**

**ON-PREMISE**

