

IMPROVE CLINICIAN EXPERIENCE AND PATIENT CARE FOR HEALTHCARE ORGANIZATIONS USING CERNER MILLENIUM

Goliath Technologies is purpose-built for Healthcare IT teams that use Cerner to improve clinician satisfaction by proactively addressing issues around the availability, performance, and reliability of Cerner applications.



PERCEPTION

ORACLE Cerner



THE ASSUMPTION USERS AND MANAGEMENT HAVE IS THAT THERE IS A DIRECT CONNECTION BETWEEN THEMSELVES AND THE CERNER-HOSTED ENVIRONMENT. THEREFORE, USER ISSUES SHOULD BE OWNED AND RESOLVED BY CERNER.

REALITY



THE REALITY IS THERE ARE OVER 20 VENDORS WHO OWN IT ELEMENTS THAT MUST WORK IN CONCERT TO DELIVER AN EXCEPTIONAL CLINICIAN EXPERIENCE. THIS COMPLEXITY REQUIRES PURPOSE-BUILT SOFTWARE TO RESOLVE END-USER EXPERIENCE ISSUES.

INDUSTRY-ONLY SOLUTION FOR HEALTHCARE ORGANIZATIONS USING CERNER

To proactively find and fix issues before clinicians are impacted requires purpose-built software with embedded intelligence and automation designed to correlate data from across the delivery infrastructure and present it in a way that is both meaningful and actionable. End-to-end visibility allows the true root cause of clinician experience issues to be isolated and resolved quickly.

Our unique partnership with Cerner enables this level of visibility. we are the only solution that can deploy our technology in the Cerner Hosted Datacenter (RHO) and correlate with on-prem data across the entire delivery infrastructure.

CERNER RHO



ON-PREMISE



USED BY LEADING HEALTHCARE ORGANIZATIONS



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