



END-USER EXPERIENCE MONITORING AND TROUBLESHOOTING SOFTWARE



# IMPROVE AVAILABILITY, PERFORMANCE, AND RELIABILITY OF CERNER MILLENNIUM

Goliath Technologies is purpose-built for Healthcare IT teams that use Cerner to improve clinician satisfaction by proactively addressing issues around the availability, performance, and reliability of Cerner applications.

### USED BY LEADING HEALTHCARE ORGANIZATIONS

















"WITH THE HELP OF GOLIATH, WE HAVE REDUCED VDI LOGON TIMES BY 65% AND CITRIX/VDI TICKETS BY 71%."

#### **BEN ABRAMOVITZ**

SR NETWORK ENGINEER, CHILDREN'S NATIONAL HOSPITAL

"GOLIATH GIVES US COMPLETE VISIBILITY INTO THE END USER EXPERIENCE FROM THE TIME THEY LOGON TO CERNER THROUGH THEIR USE OF THE APPLICATION, IN REAL-TIME, SO WE STAY AHEAD OF PERFORMANCE ISSUES."

#### **CHRIS TIMBERS**

**CIO, NORTHBAY HEALTHCARE** 

"WHAT HAD PREVIOUSLY TAKEN ME HOURS TO HUNT DOWN ROOT CAUSE OF SLOW LOGONS AND SESSION PERFORMANCE, NOW TAKES ME MINUTES WITH GOLIATH."

#### **GREG BECK**

SYSTEM ADMINISTRATOR, CGH MEDICAL CENTER

"WE SELECTED GOLIATH TECHNOLOGIES BECAUSE THEIR END USER EXPERIENCE MONITORING AND MANAGEMENT SUPPORTS CERNER AND IDENTIFIES SYSTEMS DEGRADING BEFORE PHYSICIANS ARE IMPACTED."

#### **MIKE NELSON**

SR VP STRATEGIC SERVICES, UNIVERSAL HEALTH SERVICES

## INDUSTRY-ONLY SOLUTION FOR HEALTH ORGANIZATIONS USING CERNER

OUR UNIQUE PARTNERSHIP WITH CERNER ENABLES IT TEAMS TO SEE THE COMPLETE END USER EXPERIENCE . . . FROM THE USER'S PERSPECTIVE. THIS IS BECAUSE WE ARE THE ONLY SOLUTION THAT CAN DEPLOY OUR TECHNOLOGY IN THE CERNER HOSTED DATACENTER (RHO) AND CORRELATE WITH ON-PREM DATA ACROSS THE ENTIRE DELIVERY INFRASTRUCTURE.

