



# EHR Speed & Reliability Improvement Program

Industry's only actionable intelligence

Our EHR Speed & Reliability Improvement Program identifies:

- Providers with speed & reliability issues
- Frequency & duration of occurrence
- Root cause for remediation planning



Jamey Pennington, CIO  
Southwell /Tift Regional  
Health System

*“Goliath offers great observability by giving us objective measurement of clinician satisfaction with Oracle Health Millennium and the analytics to foster a productive, data driven dialogue between our IT staff, Clinical, and Application teams to resolve issues.”*

Our five-step assessment process includes:

- 1-hour discovery to identify issues and set expectations
- 2-hours for automated assessment to begin collecting data
- 48-hours to produce initial provider experience assessment reports
- 4 working sessions to isolate, quantify, and determine root cause of issues
- 30-day provider experience report including remediation strategies

## NEXT STEPS...

**Book an appointment!**

Reach out to:

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